

Problems with media login?

Have you re-registered on our new website (after January 2017)?

Since January 2017 we have had a new website. In order for the login to function, you must re-register on it with your email address. Simply changing your password will not work in this instance.

Have you correctly entered your username?

Check for your username in the confirmation email you will have received from us after registration. Typically this will consist of your first name and surname, separated by a full stop and without any spaces (e.g. firstname.surname).

Please save this confirmation email as the user data will be valid for future visits to our site as well.

Have you correctly entered your password?

Passwords are case-sensitive. Check that you have entered any special characters correctly.